

HORIZONS

RESTAURANT & BAR

25% OFF FOOD AT
HORIZONS
RESTAURANT



LEISURE CARD

TERMS & CONDITIONS

1. Leisure Card Annual Membership Cost is \$300 for 1 or 2 adults, children ages 5-17 are \$50 each. An option of trial is available for \$150 for 1 or 2 adults, children ages 5-17 are \$25 each valid up to 4 months.
2. Any patron under 16 years of age must be accompanied by an adult.
3. Membership provides access to the following:
 - Pool & Spa (Exclusions apply during peak school holiday period: Easter, Sep/Oct & Dec 22 to Jan 22)
 - Sauna & Training Room (u18 require adult supervision)
 - Tennis (Bookings Essential 66510512)
 - 25% off Food only at Horizons Restaurant (ELCID must be presented for discount to be applied)
4. Leisure Card Membership is strictly non-refundable and non-transferable. For use of the people named on ELCID only. No guests of members allowed unless paying full price.
5. All keys and equipment must be returned at the completion of your visit to Opal Cove Resort. A penalty fee applies for lost keycard and lost or broken equipment.
6. The Leisure Card Membership is not available for use in conjunction with any other offer, card, discount or voucher.
7. Leisure Card Members must sign in to the Visitor's Register available at the Reception desk and provide ELCID to verify validity of membership. Failure to sign in may result in forfeiture of membership access.
8. Please carry electronic device where ELCID is stored at all times while on the premises and if asked present your ELCID to staff.
9. All members agree that to undertake in the use of any facilities offered as part of the membership, it is at their own risk and the sole responsibility for your health, injury and safety is your own.
10. Opal Cove Resort accepts no liability for loss of or damage to any personal items, vehicles and or accessories. All items are left at your own risk.
11. Breach of any Terms and Conditions, especially transferring your ELCID for someone else to use will render the membership null and void. The membership fee will be forfeited with future ELCID applications denied.
12. Management reserves the right to refuse membership at any time.
13. Due to COVID-19 lockdown, 95 days has been added to current members. For those who would like to cancel their membership, you may claim a refund based on your remaining membership days left. The guide formula would be: Membership Fee divided Number of Members divided by 365 days multiplied by number of membership days remaining. The divisor (Number of Members) acts as administration fee for processing ELCID.
i.e.
(\$400 membership fee / 4 members / 365 days) x 183 days remaining = \$50.10 refund.
14. Terms and Conditions are subject to change without prior notice.

ELCID FAQ

Q: What is ELCID?

A: ELCID stands for Electronic Leisure Card Identification. It is a replacement for our Leisure Card Membership Card. Aside from being eco-friendly, ELCID minimizes time of releasing members ID.

Q: How long does it take for me to get my ELCID?

A: Normally it takes only an hour or up to 5 days depending how busy we are.

Q: How do I receive my ELCID?

A: Members receive their ELCID via email that can be stored on electronic devices i.e. smart phones, tablets, smart watches, etc. so no need to worry about misplacing or damaging your card.

Q: What if I'm an old member and wanting to renew?

A: Should your membership expire, just simply notify us via email, phone, website or in person at reception with your renewal payment and we will update your ELCID straightaway.



Leisure Card for Locals

**MEMBERS CAN ENJOY
THE OPAL COVE RESORT
FACILITIES**

SWIMMING POOL & SPA
SAUNA
TRAINING ROOM
TENNIS

HORIZONS RESTAURANT

25% off FOOD – Please present your
ELCID to receive discount

*Discount not applicable on Public
Holidays and busy periods.

TO BECOME A MEMBER

Complete this registration form and
return it with full payment. ELCIDs are
issued 1-5 days after your photos have
been taken. Please check your email if
you've received your ELCID. Your receipt
is proof of payment until ELCID is issued.

LEISURE CARD APPLICATION

Please supply proof of ID i.e. current Driver's Licence
(photo to be taken for all members)

Membership: annual trial

Members Full Name: \$300/\$150 for 1 or 2 Adults

1. _____

2. _____

Additional Children \$50/\$25 per child

3. _____

4. _____

5. _____

6. _____

CONTACT DETAILS

Address: _____

_____ P/Code: _____

Phone: _____

Mobile: _____

Email: _____

I have read the Terms & Conditions:

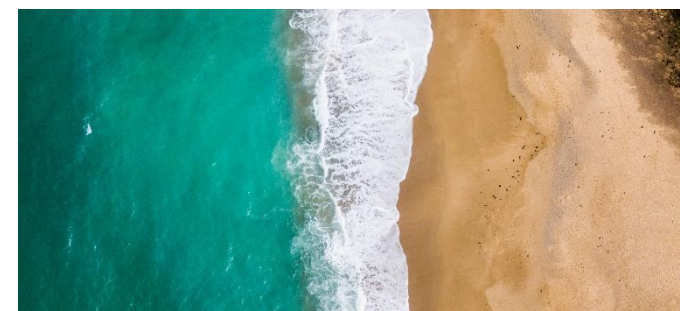
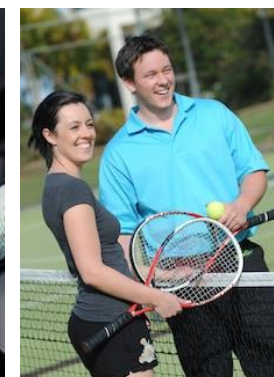
Signature/Date

OC STAFF TO FILL

Staff Name: _____

Amount Received \$ _____ Date Paid ___/___/___

- Payment entered on Opera
- Photo Taken
- Database Updated
- ELCID sent



Welcome & Enjoy!